

General Assembly

Raised Bill No. 207

February Session, 2012

LCO No. 1052

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Referred to Committee on General Law

Introduced by: (GL)

AN ACT CONCERNING RESIDENTIAL HEATING OIL AND PROPANE CONTRACTS.

Be it enacted by the Senate and House of Representatives in General Assembly convened:

- 1 Section 1. Section 16a-17 of the general statutes is repealed and the
- 2 following is substituted in lieu thereof (*Effective October 1, 2012*):
- 3 (a) As used in sections 16a-17 to 16a-20, inclusive:
- 4 (1) "Fuel" includes electricity, natural gas, petroleum products, coal
- 5 and coal products, wood fuels, radioactive materials and any other
- 6 resource yielding energy;
- 7 (2) "Creating a fuel shortage" means the diminution by contrivance
- 8 or artificial means of the supply of fuel to a point below that needed to
- 9 meet consumer demands adequately.
- 10 (b) As used in sections 16a-21, as amended by this act, 16a-22a, as
- amended by this act, and 16a-22k, as amended by this act:
- 12 (1) "Associated equipment" means a gas regulator, gas line,
- 13 sacrificial anode, interconnecting hardware and such other equipment

- 14 necessary for the installation and operation of a propane tank;
- 15 (2) "Cash" means legal tender, a certified or cashier's check,
- 16 commercial money order or equivalent of such legal tender, check or
- money order. Cash also includes a guaranteed payment on behalf of a
- 18 consumer by a government or community action agency, provided no
- 19 discount is taken for the charge as billed;
- 20 (3) "Commissioner" means the Commissioner of Consumer
- 21 Protection;
- 22 (4) "Consumer" means a direct purchaser of heating fuel from a
- 23 heating fuel dealer, when such fuel is the primary source of heat for
- 24 residential heating or domestic hot water to one or more dwelling
- 25 <u>units within a structure having not more than four dwelling units;</u>
- 26 (5) "Gallon" means an accepted unit of measure consisting of two
- 27 hundred thirty-one cubic inches, for all liquid or gaseous heating fuel,
- 28 subject to modifications allowed under regulations adopted pursuant
- 29 to section 43-42;
- 30 (6) "Heating fuel" means any petroleum based fuel used as the
- 31 primary source of residential heating or domestic hot water, including
- 32 petroleum products regulated pursuant to chapter 250;
- 33 (7) "Heating fuel dealer" or "dealer" means any individual or group
- 34 of individuals, a firm, partnership, corporation, cooperative or limited
- 35 <u>liability company that offers the retail sale of heating fuel to a</u>
- 36 <u>consumer;</u>
- 37 (8) "Lessee" means a natural person who rents or leases personal
- 38 property under a consumer rental or lease agreement; and
- 39 (9) "Lessor" means a heating fuel dealer who regularly provides the
- 40 <u>use of personal property through consumer rental or lease agreements</u>
- and to whom rent is paid at a fixed interval for the use of such
- 42 property.

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Sec. 2. Section 16a-21 of the general statutes is repealed and the following is substituted in lieu thereof (*Effective October 1, 2012*):

- [(a) No person, firm or corporation shall sell at retail fuel oil or propane gas to be used for residential heating without placing the unit price, clearly indicated as such, the total number of units sold and the amount of any delivery surcharge in a conspicuous place on the delivery ticket given to the purchaser or an agent of the purchaser at the time of delivery. No person, firm or corporation may bill or otherwise attempt to collect from any purchaser of fuel oil or propane gas an amount which exceeds the unit price multiplied by the total number of units stated on the delivery ticket, plus the amount of any delivery surcharge stated on the ticket. For the purpose of this section, unit price means the price per gallon computed to the nearest tenth of a whole cent.]
- (a) (1) No heating fuel dealer shall sell heating fuel or rent or lease a heating fuel tank without a written contract that contains all the terms and conditions for delivery of such heating fuel and the amount of fees, charges, surcharges or penalties allowed under this section and assessed to the consumer under such contract. No such contract shall contain any fees, charges, surcharges or penalties, except for tank rental fees or liquidated damages for violation of the contract terms. No contract for the delivery of heating fuel under this subsection shall include a provision for liquidated damages for a consumer breach of such contract where the liquidated damages exceed the actual damages to the heating fuel dealer caused by such breach. No written contract period for heating fuel shall be for a term greater than eighteen months.
 - (2) If a tank is being leased or lent to a consumer, a contract for the tank rental or loan shall indicate in writing a description of the tank, initial installation charges, if any, the amount and timing of rental or loan payments, the manner in which the lessor will credit the lessee for any unused heating fuel and terms by which a lessee may terminate

- 75 <u>the contract. A lessor may enter into a separate contract with the lessee</u>
- 76 for additional services including, but not limited to, maintenance,
- 77 repair and warranty of equipment, provided such contract complies
- 78 with the provisions of this section. No contract for a tank installed
- 79 <u>above ground shall exceed eighteen months. No contract for a tank</u>
- 80 <u>installed underground shall exceed five years.</u>
- 81 (3) If a tank installed underground is being leased or lent to the
- 82 consumer, a contract for such tank lease or loan shall contain a clause
- 83 providing the lessee with the option to purchase the tank and
- 84 <u>associated equipment upon the expiration of the first</u> term of the
- 85 contract, which shall not be later than five years after the date of
- 86 commencement of the contract. The purchase price for the tank shall be
- 87 disclosed in the contract and shall not increase before the contract
- 88 expires. Any waiver of liability or transfer of warranty shall be stated
- 89 in the contract.
- 90 (4) A contract required by this section shall be in writing and shall
- 91 comply with the plain language requirements of section 42-152,
- 92 provided any fee, charge, surcharge or penalty disclosed in such
- 93 contract shall be in twelve-point, boldface type of uniform font. Any
- 94 fee, charge, surcharge or penalty shall not increase prior to the
- 95 expiration of the contract.
- 96 (5) A written contract for the sale of heating fuel or lease of
- 97 equipment that calls for an automatic renewal of the contract is not
- 98 valid unless such contract complies with section 42-126b and chapter
- 99 <u>296a.</u>
- 100 (6) The requirement that contracts be in writing pursuant to this
- 101 section shall not apply to any heating fuel delivery initiated by a
- 102 consumer, payable on delivery or billed to the consumer with no
- 103 future delivery commitment, where no fee, charge, surcharge or
- penalty is assessed, except for any fee, charge or surcharge authorized
- under subsection (g) of this section.

- 106 (b) If a consumer complaint is being mediated or investigated by
 107 the commissioner, the heating fuel dealer, if it owns the tank and has
 108 exclusive fill requirements, may not deny the consumer deliveries of
 109 heating fuel from October first to March thirty-first, inclusive, because
 110 of the existence of the mediation or investigation, provided the heating
 111 fuel dealer remains the exclusive supplier of heating fuel and the
 112 consumer pays cash for such fuel upon delivery.
- 113 (c) The requirement that contracts be in writing as set forth in this 114 section may be satisfied pursuant to the provisions of: (1) The 115 Connecticut Uniform Electronic Transactions Act, sections 1-266 to 1-116 286, inclusive, (2) sections 42a-7-101 to 42a-7-106, inclusive, or (3) the 117 Electronic Signatures in Global and National Commerce Act, 15 USC 118 7001 et seg. Except as provided in subsection (d) of this section, verbal 119 telephonic communications shall not satisfy the writing requirement of 120 this section.
- 121 (d) The requirement that contracts be in writing pursuant to this 122 section and section 16a-23n, as amended by this act, may be satisfied 123 telephonically, only if a heating fuel dealer:
- 124 (1) Has provided to the consumer prior to any telephonic 125 communication all terms and conditions of the contract, in writing, 126 except for the contract duration, the unit price and the maximum 127 number of units covered by the contract;
- 128 (2) Employs an interactive voice response system or similar 129 technology that provides the consumer with the contract duration, the 130 unit price and the maximum number of units covered by the contract;
- (3) Retains for a period of not less than one year from the date of the
 expiration of the contract, in a readily retrievable format, a recording
 of the consumer affirmation to each such term and condition;
- 134 <u>(4) Sends the consumer a letter confirming the consumer's</u> 135 <u>agreement to such terms and conditions, with a written copy of the</u>

136	terms and conditions agreed to; and
137	(5) Retains a copy of each such letter.
138	(e) No heating fuel dealer shall deliver heating fuel without placing
139	the unit price, clearly indicated as such, the total number of gallons or
140	units sold and the amount of any fee, charge, surcharge or penalty
141	allowed pursuant to this section in a conspicuous place on the delivery
142	ticket given to the consumer or an agent of the consumer at the time of
143	delivery. No heating fuel dealer shall bill or otherwise attempt to
144	collect from any consumer of heating fuel an amount that exceeds the
145	unit price multiplied by the total number of gallons or units stated on
146	the delivery ticket, plus the amount of any fee, charge, surcharge or
147	penalty allowed pursuant to this section and stated on the delivery
148	ticket.
149	(f) No heating fuel dealer shall assess a fee, charge or surcharge on
150	any delivery, including, but not limited to, any delivery under an
151	automatic delivery agreement, initiated by the dealer to a consumer.
131	automatic derivery agreement, initiated by the dealer to a consumer.
152	(g) No heating fuel dealer shall assess a fee, charge or surcharge on
153	the price per gallon or total delivery charge for any heating fuel
154	delivery, except when:
155	(1) The heating fuel delivery is not more than one hundred gallons;
156	(2) The heating fuel delivery is made outside the normal service area
157	of the dealer;
158	(3) The heating fuel delivery is made outside the normal business
159	hours of the dealer; or
160	(4) The dealer incurs extraordinary labor costs for the heating fuel
161	delivery.
101	activery.

(h) The provisions of this section shall not apply to existing customers of a heating fuel dealer on October 1, 2012, who have valid

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- written contracts on said date. The provisions of this section shall apply as of the renewal or expiration dates of such contracts.
- (i) A violation of the provisions of this section constitutes an unfair
 trade practice under subsection (a) of section 42-110b.
- 168 [(b)] (j) Any [person, firm or corporation] heating fuel dealer who 169 violates [subsection (a) of] any provision of this section shall be fined 170 not more than [one] five hundred dollars for the first offense, [nor 171 more than five hundred dollars for each subsequent offense.] not more 172 than seven hundred fifty dollars for a second offense occurring not 173 more than three years after a prior offense and not more than one 174 thousand five hundred dollars for a third or subsequent offense 175 occurring not more than three years after a prior offense.
- Sec. 3. Section 16a-22a of the general statutes is repealed and the following is substituted in lieu thereof (*Effective October 1, 2012*):
 - (a) No [retail] <u>heating fuel</u> dealer [of fuel oil or propane] shall require that any regular [customer] <u>consumer</u> of such dealer accept a minimum delivery of <u>heating</u> fuel [oil or propane] of [over] <u>not less than</u> one hundred gallons or seventy-five per cent of primary tank size, whichever is less, as a condition of delivery by such dealer.
 - (b) Any heating fuel dealer who violates the provisions of this section shall be fined not more than five hundred dollars for the first offense, not more than seven hundred fifty dollars for a second offense occurring not more than three years after a prior offense and not more than one thousand five hundred dollars for a third or subsequent offense occurring not more than three years after a prior offense.
- Sec. 4. Section 16a-22k of the general statutes is repealed and the following is substituted in lieu thereof (*Effective October 1, 2012*):
- 191 (a) No [person, firm or corporation or any officers, agents or 192 employees thereof,] <u>heating fuel dealer</u> shall condition the availability 193 of [fuel oil] burner maintenance or repair service upon the agreement

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- of any [purchaser or potential purchaser] <u>consumer</u> to purchase <u>heating</u> fuel [oil] from such [person, firm or corporation] <u>dealer</u>, provided, any [person, firm or corporation] <u>dealer</u> may give priority for service to any [person] <u>consumer</u> who has [an oil] <u>a heating fuel</u> delivery contract with such [person, firm or corporation] <u>dealer</u>.
 - (b) Any [person, firm or corporation] <u>dealer</u> who sells <u>heating oil</u> [at retail fuel oil or propane gas to be used for residential space heating] and who has established a schedule of payments plan with a [retail customer,] <u>consumer</u> shall, upon notice of termination of future [oil] <u>heating fuel</u> deliveries, return to such [customer] <u>consumer</u>, within ten days of receiving [any] such notice, any moneys collected in excess of the retail price for <u>heating</u> fuel actually delivered, provided [,] this subsection shall not apply to a schedule of payment plan in which a specific product unit price is agreed upon for the length of the plan.
 - (c) Each [person, firm or corporation] <u>heating fuel dealer</u> who sells under a trade name [at retail] <u>heating</u> fuel [oil or propane gas to be used for residential space heating] or who provides service for <u>heating</u> fuel [oil or propane] burners shall disclose to any [customer] <u>consumer</u> or potential [customer] <u>consumer</u> on any communication and invoice and in any advertising, the name of the person or entity which has filed a certificate to use such a trade name, as required by and pursuant to section 35-1.
- 216 (d) Any violation of subsections (a) to (c), inclusive, of this section 217 shall be deemed an unfair or deceptive trade practice under section 42-218 110b.
 - (e) Any heating fuel dealer who violates the provisions of this section shall be fined not more than five hundred dollars for the first offense, not more than seven hundred fifty dollars for a second offense occurring not more than three years after a prior offense and not more than one thousand five hundred dollars for a third or subsequent offense occurring not more than three years after a prior offense.

- Sec. 5. Section 16a-23m of the general statutes is repealed and the following is substituted in lieu thereof (*Effective October 1, 2012*):

 [(a) No person, firm or corporation shall engage in the retail sale of home heating oil or propage gas without a certificate of registration as
- home heating oil or propane gas without a certificate of registration as a home heating oil or propane gas dealer issued pursuant to this section. Only one registration shall be required of a dealer to engage in both the retail sale of heating oil and propane gas.]
- 232 (a) As used in this section and sections 16a-23n to 16a-23r, inclusive, as amended by this act:
- 234 (1) "Capped price plan" means an agreement where the cost to the 235 consumer of heating fuel shall not increase above a specified price per 236 gallon and the consumer shall pay less than the specified price under 237 circumstances specified in such contract;
- 238 <u>(2) "Commissioner" means the Commissioner of Consumer</u> 239 Protection;
- 240 (3) "Consumer" means a direct purchaser of heating fuel from a
 241 heating fuel dealer, when such fuel is the primary source of heating
 242 fuel for residential heating or domestic hot water to one or more
 243 dwelling units within a structure having not more than four dwelling
 244 units;
- 245 (4) "Forwards contract" means an agreement between two parties to buy or sell an asset at a certain future time for a certain price;
- (5) "Futures contract" means a standardized, transferable, exchange traded agreement that requires delivery of heating fuel at a specified
 price on a specified future date;
- 250 (6) "Gallon" means an accepted unit of measure consisting of two 251 hundred thirty-one cubic inches, for all liquid or gaseous heating fuel, 252 subject to modifications allowed under regulations adopted pursuant 253 to section 43-42;

- 254 (7) "Guaranteed price plan", also known as "guaranteed plan", "fixed 255 price", "buy ahead", "prebuy", "prebought", "prepaid", "full price", "lock 256 in", "capped", "price cap", or other similar terminology, when used to 257 describe a contract, means a type of contract offering heating fuel at a 258 guaranteed future price or at a maximum future price;
- 260 (8) "Heating fuel" means any petroleum based fuel used as a primary source of residential heating or domestic hot water, including petroleum products regulated pursuant to chapter 250;
- 262 (9) "Heating fuel dealer" or "dealer" means any individual or group 263 of individuals, a firm, partnership, corporation, cooperative or limited 264 liability company that offers the retail sale of heating fuel to 265 consumers;
- 267 (10) "Heating oil" means a predominantly liquefied petroleum 267 product at ambient temperatures, that is sold as a commodity and is a 268 primary source of residential heating or domestic hot water, including 269 products known as #2 oil (heating oil), #1 oil (kerosene), #4 oil, bio 270 fuels, or any bio fuel blended with conventionally refined fossil fuel 271 commodities and that meets the requirements of the American Society 272 for Testing and Materials Standard 396, as amended from time to time;
 - (11) "Maintain" means retention of the balance, measured in gallons or other accepted units of measure, of heating fuel that remains to be delivered to consumers who are party to a guaranteed price plan contract;
- 277 (12) "Physical supply contract" means an agreement for wet barrels
 278 or gallons of heating fuel that has been secured by a heating fuel
 279 dealer;
- 280 (13) "Propane" or "liquefied petroleum gas (LPG)" means a 281 petroleum product that meets ASTM specification D1835, as amended 282 from time to time, and is composed predominantly of any of the 283 following hydrocarbons or mixtures thereof: Propane, propylene,

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- butanes (normal butane or isobutane), and butylenes and is intended for use, among other things, as a fuel for residential heating; and
- 286 (14) "Surety bond" means a bond issued by a licensed insurance 287 company or banking institution as surety for a dealer obligating the 288 surety to the commissioner in a sum certain in guaranty of the full and 289 faithful performance by the dealer of prepaid guaranteed price plan 290 contracts entered into pursuant to this chapter.
- 291 (b) No heating fuel dealer shall engage in the sale of heating fuel 292 without a certificate of registration as a heating fuel dealer issued 293 pursuant to this section. No federally established heating assistance 294 agency shall be required to register. Only one registration shall be 295 required of a dealer to engage in both the retail sale of heating oil and 296 propane. A separate certificate of registration is required for each name 297 that a heating fuel dealer does business as or advertises.
 - [(b)] (c) Each person, firm or corporation seeking registration as a [home] heating [oil or propane gas] <u>fuel</u> dealer shall apply annually for a certificate of registration with the Department of Consumer Protection on forms prescribed by [the Commissioner of Consumer Protection.] the commissioner. Each heating fuel dealer shall disclose on such forms all affiliated companies registered with the department that are under common ownership or have interlocking boards of directors. Each applicant shall pay a registration fee of two hundred dollars. The commissioner shall require all applicants for registration as a [home] heating [oil or propane gas] fuel dealer to provide evidence of general liability insurance coverage and insurance to cover any potential environmental damage due to heating fuel [oil] spills or [propane gas] leaks caused by such applicant as a registered dealer which coverage shall be not less than one million dollars. Each registered dealer shall provide the department with evidence of each renewal of or change to such insurance coverage not later than five days after such renewal or change during the period of registration, which renewal or change shall meet the requirements of this

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- 316 subsection.
- [(c)] (d) Each registered dealer shall display its registration number
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- 319 dealer, which contain information [on] regarding such dealer,
- 320 including, but not limited to, all contracts, delivery tickets, letters and
- 321 vehicle advertisements.
- [(d)] (e) The insurance company of a [home] heating [oil or propane
- 323 gas <u>fuel</u> dealer shall notify the [Commissioner of Consumer
- Protection commissioner, in writing, upon cancellation of insurance
- required by subsection [(b)] (c) of this section by any [home] heating
- 326 [oil or propane gas] <u>fuel</u> dealer. The [Commissioner of Consumer
- 327 Protection] commissioner shall revoke the registration of any such
- dealer without the insurance coverage required by subsection [(b)] (c)
- 329 of this section.
- Sec. 6. Section 16a-23n of the general statutes is repealed and the
- following is substituted in lieu thereof (*Effective October 1, 2012*):
- 332 (a) A contract for the retail sale of [home] heating [oil or propane
- gas fuel that offers a guaranteed price plan [, including fixed price
- 334 contracts and any other similar terms,] shall be in writing and the
- 335 terms and conditions of such guaranteed price plan shall be disclosed.
- 336 Such disclosure shall be in plain language and shall immediately
- 337 follow the language concerning the price or service that could be
- affected and shall be printed in no less than twelve-point boldface type
- 339 of uniform font.
- 340 (b) A [home] heating [oil or propane gas] fuel dealer that advertises
- a price for a guaranteed price plan shall offer such price for a period of
- 342 no less than twenty-four hours or until the next advertised price is
- 343 publicized, whichever occurs first.
- 344 (c) Each capped price plan and any guaranteed price plan that
- includes the terms "cap", "capped", "maximum", "not to exceed" or any

other similar term or description shall not increase above a specified price per gallon. The contract for such plan shall contain clear and specific language stating how and under what circumstances the price will decrease, if applicable.

[(c) No home] (d) A heating [oil or propane gas] fuel dealer shall, [enter into, renew or extend a prepaid home heating oil or propane gas contract or a capped price per gallon home heating oil contract unless such dealer has not later than five business days after entering into a prepaid guaranteed price plan contract, either: (1) [Obtained and maintained] Obtain heating [oil or propane gas] fuel futures or forwards contracts, physical supply contracts or other similar commitments the total amount of which allow such dealer to purchase, at a fixed price, heating [oil or propane gas] fuel in an amount not less than eighty per cent of the maximum number of gallons or amount that such dealer is committed to deliver pursuant to all prepaid [home heating oil or propane gas] guaranteed price contracts entered into [, renewed or extended] by such dealer, [or that such dealer estimates is committed pursuant to all capped price per gallon home heating oil or capped price per unit propane gas contracts, respectively, or (2) [obtained and maintained] obtain a surety bond in an amount not less than fifty per cent of the total amount of funds paid to the dealer by consumers pursuant to prepaid [home heating oil or propane gas] guaranteed price plan contracts. [or that the dealer estimates will be paid to the dealer by consumers pursuant to all capped price per gallon home heating oil or capped price per unit propane gas contracts, respectively.] A heating fuel dealer shall, not later than five business days after entering into a guaranteed price plan contract that is not prepaid, obtain heating fuel futures or forwards contracts, physical supply contracts or other similar commitments the total amount of which allow such dealer to purchase, at a fixed price, heating fuel in an amount not less than eighty per cent of the maximum number of gallons or amount that such dealer is committed to deliver pursuant to all guaranteed price plan contracts entered into by such dealer. Such dealer shall maintain such total amount of futures

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or forwards <u>or physical supply</u> contracts or other similar commitments or the amount of the surety bond required by this subsection for the period of time for which such [prepaid home heating oil or propane gas] <u>guaranteed price plan</u> contracts [or capped price per gallon home heating oil or capped price per unit propane gas contracts] are effective, except that the total amount of such futures or forwards <u>or guaranteed price plan</u> contracts or other similar commitments or the amount of the surety bond may be reduced during such period of time to reflect any amount of [home] heating [oil or propane gas] <u>fuel</u> already delivered to and paid for by the consumer.

[(d)] (e) No [prepaid home heating oil or propane gas] guaranteed price plan contract shall require any consumer commitment to purchase [home] heating [oil or propane gas] <u>fuel</u> pursuant to the terms of such contract for a period of more than eighteen months. <u>A guaranteed price plan contract for the purchase of heating fuel may contain an automatic contract renewal or extension clause.</u>

[(e)] (f) Any [prepaid home heating oil or propane gas] guaranteed price plan contract shall indicate, in clear and specific language: (1) The amount of funds paid by the consumer to the heating fuel dealer under such contract, (2) the maximum number of gallons of [home] heating [oil or maximum amount of propane gas] <u>fuel</u> committed by the dealer for delivery to the consumer pursuant to such contract, [and] (3) that performance of such [prepaid home heating oil or propane gas] guaranteed price plan contract is secured by one of the [two] options described in subsection [(c)] (d) of this section, and (4) if the price of heating fuel is subject to fluctuation, the circumstances under which the price may fluctuate. Any such contract shall provide that the contract price of any undelivered [home] heating [oil or propane gas] fuel owed to the consumer under the contract, on the end date of such contract, shall be reimbursed to the consumer not later than thirty days after the end date of such contract unless the parties to such contract agree otherwise.

[(f)] (g) Each [home] heating [oil or propane gas] fuel dealer who enters into [, renews or extends prepaid home heating oil or propane gas] guaranteed price plan contracts [or capped price per gallon home heating oil contracts or capped price per unit propane gas contracts] shall inform the Commissioner of Consumer Protection, in writing, that such dealer is entering into [, renewing or extending] such contracts and shall identify any entity from which the dealer has secured futures or forwards contracts, physical supply contracts or other similar commitments or a surety bond pursuant to subsection [(c)] (d) of this section. Each such dealer shall notify the commissioner if at any time the total amount of such secured futures or forwards contracts, physical supply contracts or other such similar commitments held by the dealer is less than eighty per cent of the maximum number of gallons or amount that such dealer is committed to deliver pursuant to all such [prepaid home heating oil or propane gas] contracts entered into [, renewed or extended] by such dealer [or that such dealer estimates it is committed to deliver pursuant to all of its capped price per gallon home heating oil or capped price per unit propane gas contracts, respectively] or, if the total amount of such surety bond is not more than fifty per cent of the remaining balance of funds consumers paid pursuant to prepaid guaranteed price plan contracts. The commissioner shall prescribe the form in which such information shall be reported.

[(g)] (h) Each person from which a [home] heating [oil or propane gas] <u>fuel</u> dealer has secured a futures, [or] forwards <u>or physical supply</u> contract or other similar commitment <u>or a surety bond</u> pursuant to subsection [(c)] (d) of this section shall notify the Commissioner of Consumer Protection, in writing, of the cancellation of such contract or other similar commitment <u>or surety bond</u> not later than three business days after such cancellation.

Sec. 7. Section 16a-23p of the general statutes is repealed and the following is substituted in lieu thereof (*Effective October 1, 2012*):

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444 The Department of Consumer Protection may suspend or revoke 445 any registration issued under section 16a-23m, as amended by this act, 446 if the holder of such registration is grossly incompetent, engages in 447 malpractice or unethical conduct or knowingly makes false, 448 misleading or deceptive representations regarding such holder's work, 449 violates any provision of section 16a-23n, as amended by this act, fails 450 to comply with any subpoena issued pursuant to this section or 451 violates any regulations adopted under section 16a-23q. Before any 452 such registration is suspended or revoked, such holder shall be given 453 notice and opportunity for hearing as provided in regulations adopted 454 by [the Commissioner of Consumer Protection] said commissioner in 455 accordance with the provisions of chapter 54. Said commissioner may 456 compel by subpoena, at his or her discretion, the production of any 457 documents from any heating fuel dealer or from any provider of 458 futures or forwards contracts, physical supply contracts or other 459 similar commitments or a surety bond, regarding compliance with the 460 provisions of sections 16a-23m to 16a-23r, inclusive, as amended by 461 this act.

- Sec. 8. Section 16a-23r of the general statutes is repealed and the following is substituted in lieu thereof (*Effective October 1, 2012*):
- (a) A violation of the provisions of section 16a-23m, <u>as amended by</u> this act, 16a-23n, <u>as amended by this act</u>, or 16a-23o constitutes an unfair trade practice under subsection (a) of section 42-110b.
- (b) In accordance with the provisions of section 53a-11, any [home] heating [oil] <u>fuel</u> dealer who knowingly violates the provisions of subsection [(c)] <u>(d)</u> of section 16a-23n, as amended by this act, shall have committed a class A misdemeanor.
- (c) Any person, firm or corporation who violates the provisions of section 16a-23m, as amended by this act, 16a-23n, as amended by this act, or 16a-23o shall be fined not more than five hundred dollars for the first offense, not more than seven hundred fifty dollars for a second offense occurring not more than three years after a prior offense and

not more than one thousand five hundred dollars for a third or subsequent offense occurring not more than three years after a prior offense.

Sec. 9. (NEW) (*Effective October 1, 2012*) Nothing in sections 1 to 7, inclusive, of this act shall validate a contract provision or clause that would otherwise be unenforceable pursuant to section 42-150u of the general statutes.

Sec. 10. Section 16a-22b of the general statutes is repealed. (*Effective from passage*)

This act shall take effect as follows and shall amend the following				
sections:				
Section 1	October 1, 2012	16a-17		
Sec. 2	October 1, 2012	16a-21		
Sec. 3	October 1, 2012	16a-22a		
Sec. 4	October 1, 2012	16a-22k		
Sec. 5	October 1, 2012	16a-23m		
Sec. 6	October 1, 2012	16a-23n		
Sec. 7	October 1, 2012	16a-23p		
Sec. 8	October 1, 2012	16a-23r		
Sec. 9	October 1, 2012	New section		
Sec. 10	from passage	Repealer section		

Statement of Purpose:

To provide improved disclosure and increased options to prospective and current residential retail heating oil and propane customers.

[Proposed deletions are enclosed in brackets. Proposed additions are indicated by underline, except that when the entire text of a bill or resolution or a section of a bill or resolution is new, it is not underlined.]